

BEFORE

THE PUBLIC SERVICE COMMISSION OF
SOUTH CAROLINA

DOCKET NO. 2008-137-C - ORDER NO. 2008-542

AUGUST 7, 2008

IN RE: Complaint of Dr. Earl O. Graham v.) ORDER HOLDING
BellSouth Telecommunications, Inc. d/b/a) DOCKET OPEN FOR SIX
AT&T South Carolina) MONTHS TO
) DETERMINE
) DISPOSITION OF
) COMPLAINT

This matter before the Public Service Commission of South Carolina (“Commission”) initially arose on an April 1, 2008 filing by Dr. Earl O. Graham (“Complainant”), a customer of BellSouth Telecommunications, Inc. d/b/a AT&T South Carolina (“AT&T”), setting forth a complaint against AT&T. Due to medical issues of the Complainant, the Hearing Officer for this docket issued a directive on June 16, 2008, holding the complaint proceeding in abeyance until such time as a conference call could be held by the parties regarding the status of the proceeding. The conference call scheduled for June 24, 2008, never transpired between the parties and the Hearing Officer; however, the Complainant communicated to AT&T and the Hearing Officer that he desired for the docket to be suspended until he was able to go forward with his complaint. Since that time, AT&T filed on July 9, 2008, a Motion for Status Conference to discuss with all parties how best to proceed with this docket.

We have examined the matters in this proceeding and find that the proceeding should continue to be held in abeyance and “placed on hold” for a period of six months to

allow the Complainant time to notify the parties and the Commission of when he will be able to proceed with this case. However, if no response is received from the Complainant at the end of the six months period, the complaint will be dismissed with prejudice by the Commission.

IT IS THEREFORE ORDERED:

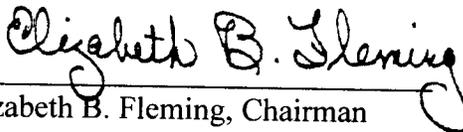
1. That the complaint of Dr. Earl O. Graham v. BellSouth Telecommunications, Inc. d/b/a AT&T South Carolina shall remain in abeyance for six months from date of this Order.

2. That Dr. Earl O. Graham is given six months from the date of this Order to notify the parties and the Commission concerning when he will be able to proceed with this matter.

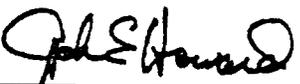
3. That at the end of the six months period, if no response received from Dr. Earl O. Graham, the Commission shall dismiss the complaint with prejudice.

4. This Order shall remain in full force and effect until further order of the Commission.

BY ORDER OF THE COMMISSION:


Elizabeth B. Fleming, Chairman

ATTEST:


John E. Howard, Vice Chairman

(SEAL)